# UCONN HEALTH MyChart Sign Up - Verify your Identity for Instant Access

**STEP 1:** The **Verify your Identity for Instant Access** method will confirm your identity by asking a series of questions. Enter all required information in the fields marked with a red asterisk\*.

Note, it is very important to enter your correct email address. You will need access to your email in order to complete the Two-Step Verification process that follows.

When complete, check the "I'm not a robot" box.

Click Next.

| Request Access to \  | /our MyChart Account  |   |
|--|---|---|
| Please complete the form be<br>verification system. UConn H<br>provide against their databas<br>Health. If you have questions  | low. We will verify your identity by matchir<br>ealth uses Experian, a third-party system ti<br>se of information. None of the information<br>s, please call our MyChart Support line at 1- | g the information you provide below with a third pa<br>nat confirms your identity by checking responses you<br>asked by Experian is stored in or generated by UCon<br>844-698-2666. |
| Indicates a required field   |   |   |
| Name   |   |   |
| *<br>First name  | Middle name   | *<br>Last name  |
|  |   |   |
| Address  |   |   |
| * Address information is req   | uired.  |   |
| United States of America   |   |   |
| *  |   |   |
| Street Address   |   |   |
| Street Address   |   |   |
| Street Address   | * Crate   | * 70  |
| Street Address   | *<br>State  | ✓ ŽIP   |
| *City  | *State  | ✓ <sup>★</sup> ZIP  |
| County   | *State  | ✓ <sup>*</sup> ZIP  |
| Street Address  City County Other Information  | *State  | ✓ <sup>*</sup> ZIP  |
| Street Address<br>City<br>County<br>Other Information  | *State  | ✓ <sup>*</sup> ZIP  |
| Street Address<br>City<br>County<br>Other Information<br>Date of birth   | *State  | ✓ <sup>*</sup> ZIP  |
| Street Address<br>City<br>County<br>Other Information<br>Date of birth   | *State  | ✓ <sup>*</sup> ZIP  |
| Street Address<br>City<br>County<br>Other Information<br>Date of birth<br>egal Sex   | *State  | ✓ *ZIP  |
| Street Address City County Other Information Date of birth egal Sex Female Male Unknov   | *State  | ✓ <sup>*</sup> ZIP  |
| Street Address City County Other Information Date of birth egal Sex Female Male Unknow   | *State  | ✓ <sup>*</sup> ZIP  |
| Street Address City County County Other Information Date of birth egal Sex Female Male Unknor  | *State  | ✓ <sup>*</sup> ZIP  |
| Street Address City County County Dther Information Date of birth egal Sex Female Male Unknow Last four digits of SSN  | *State  | ✓ *<br>ZIP  |
| Street Address City County County Dther Information agal Sex Female Male Unknow Last four digits of SSN  | *State  | ✓ *   |
| Street Address City County County Cother Information Date of birth egal Sex Female Male Unknow Last four digits of SSN Email address   | vn X  | ✓ *   |
| Street Address City County County Cother Information Date of birth Egal Sex Female Male Unknor Last four digits of SSN Email address   | wn X<br>Verify email address  | ✓ *   |
| Street Address  City County Other Information  Date of birth  egal Sex Female Male Unknor  Last four digits of SSN Email address   | wn X  | ✓ *//<br>ZIP  |
| Street Address  City County County Cother Information  Date of birth  egal Sex Female Male Unknow Last four digits of SSN Email address Home phone                                       | wn X<br>Verify email address  | *///  |
| Street Address  City County County Cother Information  Date of birth Eegal Sex Female Male Unknor  Last four digits of SSN Email address Home phone                                      | wn X Verify email address Mobile phone  | *///  |
| Street Address  City County County Cother Information  Date of birth East four digits of SSN Email address Home phone S a spam prevention measure  | wn X<br>Verify email address<br>• Mobile phone<br>• e, complete the CAPTCHA below.  | *////////////////////////////////////   |
| Street Address  City County Other Information  Date of birth  egal Sex Female Male Unknor  Last four digits of SSN  Email address Home phone  s a spam prevention measur I'm not a robot | wn X<br>Verify email address<br>e, complete the CAPTCHA below.  | <ul> <li>*zip</li> </ul>  |

**STEP 2:** You will then verify your identity by answering a few secure questions. Below is an example of a question you may see from the Experian verification system. Read each question <u>carefully</u> and select the answer.

#### Click Next to proceed.

| 1 |   | PRECISE ID Experian                 |
|---|---|-------------------------------------|
|   | Which of the following businesses<br>have you been associated with? If<br>there is not a matched business<br>name, please select 'NONE OF<br>THE AROVE' | HERITAGE                            |
|   |   | DELL COMPUTER                       |
|   |   | DENNISSON DOORS                     |
|   | THE ABOVE.  | ABC TECHNICAL BOOK STORE            |
|   |   | NONE OF THE ABOVE/DOES NOT<br>APPLY |
|   |   | NEXT                                |

**STEP 3:** After completing the identity questions, you will *Set Up Two-Step Verification* as an added layer of account security.

#### Click Continue.

(Note, you may click "Turn off two-step verification" to bypass this security feature, although this is <u>not</u> recommended. Should you choose to do so, a popup box will require your confirmation).

|   | UCONN<br>HEALTH MyChart<br>Ore Patient: Ore Record.<br>Endless Benefits.   |
|---|--|
| Set Up Two-Step Verific   | ation  |
| Step 2 of 7   |  |
| Two-step verification allows us to keep your act<br>computer we don't recognize we will ask you fo      | ccount secure even if somebody knows your password. From now on, when you log in to a<br>or a verification code. This will help make sure only you have access to your account.  |
| Continue Cancel and log out<br>Though we don't recommend it, you can turn o                             | off two-step verification by clicking the link below.  |
|   | Are you sure?  |
|   | Two-step verification is an important part of keeping your account secure. By turning off this security feature, your health information is more vulnerable to an attack.  |
| Continue Cancel and log out Though we don't recommend it, you can turn o Turn off two-step verification | off two-step verification by clicking the link below.  Are you sure?  Two-step verification is an important part of keeping your account secure. By turning off th security feature, your health information is more vulnerable to an attack.  Turn Off (unsafe) Go back |

**STEP 4:** Verify that your email is correct.

### Click Continue.

|   | HEALTH                       | MyChart<br>One Patient: One Record.<br>Endless Benefits.                   |
|---|------------------------------|--|
| Update Your Contact Information<br>Two-step verification uses the contact information<br>date.<br>Your email<br>Continue<br>Go back | we have on file to verify yo | our identity. Before we begin, please make sure information below is up to |

**STEP 5:** You will be at the verfication screen. Click the **Send to my email** button to receive your MyChart Verification Code in your email.



## **STEP 6:** Check your email for your code.

Enter this code in the "Enter Code" box.

# Click Next.

|  | HEALTH MyChart<br>Break Break.                                   |  |
|--|--|--|
| Step 5 of 7  |  |  |
| To finish updating your two-step verification settings | , we need to send you a security code.                           |  |
| 1234   | 123  | 20   |
|  | 2 When you receive the code, enter it on the next screen.        | 3 Once we have verified the code, you will be all set. |
|  | We've sent you a security code. Please enter it in the box below | w.   |
|  | + Enter Code   |  |
|  | Next Cancel  |  |
| lí an ba   | Didn't receive the code?   |  |
| n you na   | the cerved the code within a lew minutes, we can send it to      | you agam.  |
|  | Send to my email   |  |
|  | This is a private device; skip this step next time.              |  |
|  |  |  |

**STEP 7:** Create your MyChart Username and Password.

## Click Next.

| UCON   | MyChart<br>One Patient. One Record.<br>Endless Benefits.                       | Ver en Español   |
|--|--|--|
| Please choose a Username & Passwor   | d  |  |
| Step 2 of 3  |  |  |
| All fields are required.   |  |  |
| Please choose your MyChart Username and password.  |  |  |
| MyChart Username<br>Create a MyChart Username. It cannot be changed, so think of one the                     | is secure and easy to remember.  |  |
| Username may consist of a-z, 0-9, and or @   |  |  |
| Password<br>Create a password. Your password must be different than your MyCha<br>(lowercase and uppercase). | Username. For increased security, use a combination of numbers and letters     |  |
| Fight characters or more: case sensitive   |  |  |
| Retype Password  |  |  |
|  | ←  |  |
|  |  |  |
| Next   |  |  |
|  |  |  |
|  |  |  |
| App Store Google Play  | roperability Guide FAQs Privacy Policy Terms and Conditions High Contrast Then | 1e MyChart <sup>®</sup> licensed from Epic Systems Corporation © 1999 - 2020 |

**STEP 8:** Enter your email address to enable MyChart notifications.

Click Sign in.

| UI<br>H   | CONN<br>EALTH             | MyChart<br>One Patient. One Record.<br>Endiess Benefits.                |
|---|---------------------------|---|
| Step 3 of 3   |                           |   |
| Enable E-mail Notifications?<br>When new information is available (such as test results<br>Yes No       | or messages), we will sen | end a notification message to your internet e-mail address.             |
| E-mail Address<br>Your e-mail address will be used for alerts only. We will                             | not share your e-mail add | iddress with anyone.  |
| Example: chris@company.com<br>Retype E-mail Address   |                           | <u> </u>  |
| Enable Text Message Notifications?<br>When new information is available (such as test results<br>Yes No | or messages), we will sen | end a text (SMS) notification message to your mobile phone.             |
| Mobile Phone Number<br>Your mobile phone number will be used for alerts only.                           | We will not share your mo | mobile phone number with anyone.  |
| Example: 555-555-5555<br>Retype Mobile Phone Number   |                           |   |
| Sign in   |                           |   |
| CET IT CN<br>App Store Google Play  | Interoperabil             | bility Guide FAQs Privacy Policy Terms and Conditions High Contrast The |

**STEP 9:** Read the Terms and Conditions and click **Accept** to proceed.



# **STEP 10:** Click **Skip** to bypass the pop up screen. Welcome to your MyChart!

| MyChart by  | HCALTH MyChart   | 🚷 🗸 📑 Logout                |
|---|--|-----------------------------|
| 🗐 Menu 💿 Visits 🖂 Messages  | Test Results ( Medications   | T Tracey -                  |
| Welcome!  |  |                             |
| G SCHEDULE COVID VACCINE DOSE<br>UConn Health offers COVID-19 Vaccine<br>or infectious materials. Each person MI      | 1 FOR PHASE 1A (HEALTHCARE WORKERS)<br>for persons serving in healthcare settings who have the potential for direct or indirect exposure to patients<br>UST sign up INDIVIDUALLY on their own MyChart account. | SCHEDULE COVID VACCINE DOSE |
|   | Skip   | Dismiss                     |
| Share Everywhere<br>Give one-time access to your health inf   |  | Learn More Dismiss          |
| Want to see information from multiple have recently visited.  |  |                             |
|   | We've done some remodeling<br>With our new, simpler layout, it's now easier to find the information that's important to you.   | Explore                     |
| <b>SCHEDULE COVID-19 TEST THRO</b><br>UConn Health offers scheduling for CO<br>order is not required. Each person MUS |  | SCHEDULE COVID TEST         |
|   | • • •  | View Detaile                |
| In accordance with federal regulations information to the MyChart portal imm  | rediately after it is finalized.   | Dismiss                     |
| Save time while you save paper! Sign u  | p for paperless explanation of benefits documents.   | Sign Up                     |
|   |  |                             |